



CANCELLATION POLICY

We pride ourselves on good relationships with our clients and where possible we try and rearrange or amend a booking mutually.

In the event of cancellation:

If an event is cancelled or postponed by Beacon Fell Adventures due to weather or circumstances round our control we will endeavour to rearrange and if necessary refund our clients.

In the event of clients cancellation:

Toddler groups - paid on booking. You may cancel and carry over payment once. Sessions cancelled after that will be forfeited.

Parties - £20.00 non-refundable deposit made.

Adventure days - paid on booking and if we can fill the place we will refund half the amount.

Family events - paid for before the event and are non-refundable.

School visits: – All cancellations must be received via email. No charge for cancellation up until 4 weeks before. Please inform us of cancellation as soon as possible.

Cancellation within the four weeks - we would try to rearrange but if fruitless the school may incur a 50% charge if we are unable to resell the session to another school.

However we would try our utmost to resell the date.